

CABS/AIRPORT TRANSFERS Terms & Conditions

Extra stops will be charged at €5.00 each if they are within the general route of the journey. Charges for other stops will be quoted on request.

Additional charges apply if driver needs to handle apartment keys.

For airport transfers, each passenger is allowed 1 luggage and 1 hand luggage. Delays may be experienced and additional charges may apply if there is more luggage.

If a larger vehicle is required, where client wishes to have more space or where there is excessive luggage/large pushchairs, etc. then the € equivalent for the larger vehicle capacity requested will be charged.

The full fare needs to be paid for the total number of passengers originally booked when there are group bookings and there are drop outs where we are not advised at least 1 hour in advance. Should more passengers turn up than originally booked, the price will be subject to change. The company has a no overloading policy and it is the customer's responsibility to confirm the exact number of passengers including infants at booking stage and we can refuse boarding should this number differ from the number booked if it violates the maximum passenger capacity of the vehicle.

There will be a charge of €50.00 for soiling. The customer shall be liable for any damage caused by passengers to any passenger vehicle

Car seats for children can be provided on request and are to be installed by the passengers. Drifter and its employees will not be held responsible for incorrect installation or injuries resulting from this. A charge of €5.00 per seat is applicable.

Surcharges apply on Christmas Eve after 16:01hrs, Christmas Day, New Year's Eve 16:01hrs and New Year's Day.

We are not liable for any items/personal belongings left behind in our vehicles.

Waiting time charges apply. A 10 minute grace will be given, after which charges will apply and will be charged per 15 minutes. Waiting time charges start from €7 per 15 minutes and will increase accordingly depending on the size and type of vehicle. For flight arrivals at Malta International airport, a 45 minute grace period will apply from the official landing time provided by <https://www.maltairport.com/passenger/flights-landing/arrivals-departures/?tab=arrivals> after which waiting time charges apply. For ferry arrivals at Vitru Ferries, a 30 minute grace period will apply from the official berthing time provided by <http://www.virtuferries.com/> after which waiting time charges apply.

Drifter will not be held responsible for missed flights, and customers are encouraged to book airport departure transfers well in advance especially in peak traffic times and when there are unfavourable weather conditions. Extra time should be allocated when booking a shared shuttle airport transfer due to multiple pick up and drop off points along the way where total journey time to the airport could be in the region of 2 hours.

CANCELLATION POLICY - CABS & AIRPORT TRANSFERS:

If the cab has been dispatched for the job, the full price for the original service booked is still required and must be paid. Cancellations must be made at least 1 hour in advance.

CAB SERVICE & AIRPORT TRANSFER REFUND POLICY:

No refunds will be given if this is not in line with the cancellation policy.

SHUTTLE BUS T&C's:

Spaces can only be guaranteed if booked one day in advance.

Please allow for traffic delays.

There will be multiple pick ups and multiple drop offs.

Shuttle service vehicles may differ for pick up and drop off, please ensure to look out for Drifter as vehicle may be a car, people carrier, van or coach.

If you are unable to locate your shuttle vehicle it is important to contact the number displayed above via telephone within 15 minutes of the shuttle time stipulated on your ticket.

If you wish to change your shuttle time or pick up location or cancel (see refund policy) your shuttle journey you must call the number above at least 2 hours prior to the shuttle time. Note that changes cannot be guaranteed and are subject to availability. Any changes made with the driver will not be valid and Drifter will not be held responsible.

The shuttle will not wait for guests who are not in the correct pick up point or who are not punctual.

Children, including babies, to pay full price due to insurance requirements and maximum seating capacity regulations. Car seats for children can be provided on request and are to be installed by the passengers. Drifter and its employees will not be held responsible for incorrect installation or injuries resulting from this. A charge of €5.00 per seat is applicable per journey and must be pre-booked.

Luggage on board must be pre-booked and is charged at €5.00 per piece. Unfoldable equipment (including large buggies, electric scooters etc) are subject to an additional €5.00 charge each way.

There will be a charge of €50.00 for soiling. The customer shall be liable for any damage caused by passengers to any passenger vehicle

We are not liable for any items/personal belongings left behind in our vehicles.

The shuttle bus pick up and drop off points are fixed and cannot be altered.

The shuttle service will not operate on Christmas Eve after 16:01hrs, Christmas Day, New Year's Eve 16:01hrs and New Year's Day.

Shuttle Bus Refund Policy: No refunds will be given unless cancellation is made one day prior to date of service or if the shuttle service is not used. No compensation will be given for use of alternative service.

PRIVACY POLICY:

1. Our Privacy Policy

We at drifter.com.mt are strongly committed to respecting and protecting our customers' privacy. In order to provide you with relevant information, respond to requests, for you to purchase services from our website and for us to in general increase the benefits you receive from this website, personal data from yourselves is collected by us. Our company shall always use its best endeavors to ascertain that any such personal data is used, transferred or disclosed only in the manner stated hereunder. By using our website services and providing us with your personal details, you consent to drifter.com.mt processing your personal details in accordance with the Data Protection Act (Cap 440 of the Laws of Malta) and other relevant legislation. [Drifter.com.mt](https://drifter.com.mt) will only disclose your personal details if and when it is required to do so under any applicable law.

You have the right to access data which drifter.com.mt holds about you and, where applicable, the right to ask for a rectification or erasure of such data. Please note that in the interests of protecting the privacy of all our customers, if you request details of any personal information held by us, we will need to identify you properly. To do this, we may telephone you or require your current name and address (any former addresses that may assist in identification) and a copy of a form of identification such as a current driver's licence or passport.

2. Communicating with you

Each time you use our service, we will send you an email verifying your booking and confirming that the services have been booked.

3. Collection and Use of Personally identifiable Information

This website may collect certain information from your visit, including the date and time of your access, the pages you have accessed, the name of the Internet Service Provider and the Internet Protocol (IP) address by which you are accessing the internet, and the Internet address from which you linked to our site, if applicable. We use this information to better understand how our website is being used so that we can improve its quality and make it more beneficial to our users.

We are the sole owners of the information collected on this website. We will not sell, rent or otherwise disclose your personal information to any third party, without your consent except in the following circumstances:

We do share non-personal, non-individual information in aggregate form with third parties for business purposes, for example with advertisers on our website or we may tell our business partners the number of customers in certain demographic groups who purchased certain products. This does not involve disclosing any personal information which can identify any individual customer in any way.

We will disclose your personal information to any appropriate investigative third party if we believe that you are involved in any illegal or harmful conduct or if we are required to do so by law or we believe that such action is necessary to (1) comply with the law or with legal process; (2) protect our rights and property, that of our employees and of our customers; (3) prevent fraud; (4) protect against abuse, misuse or unauthorized use of our website; or (5) protect the personal safety or property of our customers or the public.

We may employ other individuals and/or companies to provide services for us including but not limited to services required for the delivery of orders or processing of credit card payments. These individuals and/or companies have access to the personal information needed to perform their functions and not for any other purposes. They are bound by confidentiality agreements not to disclose any information for any other purpose other than the fulfilment of their duties.

We may also disclose any information to our business partners, for marketing and other purposes we believe may be beneficial to you.

Reasonable steps are taken to ensure the security of personal information from such risks as loss or unauthorized access, destruction, use, modification or disclosure.

4. Links

Our website contains links to other websites. Please note that we are not responsible for the privacy practices of such other websites. Other companies, which place advertising or links on the Site, may collect information about you when you view or click on their advertising or content through the use of cookies. Due to the technical operation of the Internet, Prestigecabsmalta.com cannot control this collection of information and accept no responsibility for this collection, use or disclosure. You should contact these advertisers or content providers if you have any questions about their use of the information they collect.

Similarly, there may be links that will let you leave the Site. The use of information and/or privacy provided by the operator of a linked site as to any information you provide in accessing a linked site is in no way subject to this Privacy Policy. Our company takes no responsibility for any privacy policies or practices of any web sites accessible from the Site, whether or not such practices conform to privacy policies of those sites.

5. Cookies

A cookie is an alphanumeric identifier which we transfer to your hard drive through your web browser when you visit our website. It enables our own system to recognize you when you visit our website again and improve our service to you. Cookies may also be used to compile aggregate information about areas of our website that are visited most frequently. This traffic information can be used to enhance the content of our website and make your use of it easier. If you wish to reject our cookie, you can configure your browser to do so. Information on how to disable cookies can be obtained by referring to either your Operating Systems Manual or your Browser Guide, or by contacting your Internet Service Provider. However, given that we may sometimes use cookies, you may not be able to take full advantage of our website if you do disable them.

Should you have any queries regarding privacy issues, please e-mail us on info@drifter.com.mt

Drifter.com.mt may modify or update this privacy statement from time to time at any time without prior notice. You are encouraged to check this policy regularly so as to be continually aware of how your personal data is being protected. Your continued use of this website constitutes your consent to the contents of this privacy notice, as modified from time to time.